



Douglas
UTILITIES








ARE YOU AGE 65 OR OLDER? CHECK OUT OUR SENIOR UTILITY PROGRAMS!

SENIOR CITIZEN DISCOUNT OPTION

Active account holders ages 65 & older are now eligible to receive a \$10.00 monthly credit to their Douglas Utility account.

Requirements:

-  Electric service is turned on for the utility account with the Douglas Utility Department.
-  Age 65 or older
-  Must be a residential account
-  Must be the owner of the utility account with full privileges on the account.
-  Activate the Senior Citizen Discount option by contacting the Customer Care Center at the City of Douglas or by dialing 3-1-1 or 912-384-3302.

Every 2 years on Feb. 1st, the senior must re-apply and follow all the steps above to continue to be eligible with one exception (see exception below). Should the account holder fail to comply, discount will be stopped until the proper steps are taken by the account holder as described above. The reinstated discount will not be retroactive but resume again with the next billing cycle.

Should the City be informed or discover that any account holder receiving the Senior Discount is deceased or no longer resides at the location of the utilities, the discount will be discontinued.

Exception: If the senior citizen is placed in an assisted living facility or at another location for personal care and no one is living at the utility service location, if the City is notified and services are left on, the discount will continue.















DIAL 311, CALL 912-384-3302, OR ASK SOMEONE IN THE 311/CUSTOMER CARE CENTER AT CITY HALL HOW YOU CAN APPLY FOR THE SENIOR CITIZEN DISCOUNT OR THE WEATHERIZATION GRANT/LOAN PROGRAM TODAY!

WEATHERIZATION GRANT-LOAN PROGRAM

Qualified City residents with limited weatherization improvements to their home, may apply for the Weatherization Grant-Loan program.

Requirements:

-  Must be age 65 or older (driver's license or picture ID required showing date of birth).
-  Must be the Utility Account Holder or listed on the utility account.
-  Must be a resident of the City of Douglas and a U.S. citizen
-  Must be the Utility Account Holder or listed on the utility account.
-  Must meet current HUD low/moderate income limits.
-  Must provide proof of home ownership.
-  Must occupy structure as primary residence.
-  Must provide proof that property taxes are current.
-  Must be current on utility account and applicant must not be a participant of the Douglas Utility Payment Plan.
-  Must provide income verification.
-  Manufactured homes are eligible providing they are permanently affixed.
-  Rental property is NOT eligible.

An energy audit will be performed on each housing unit to determine needed improvements by a qualified City staff person.

The maximum amount eligible per household is \$5,000 including labor costs.

The applicant will be required to pay fifty (50) percent of the total amount improvements on their monthly utility bill up to a 60 month time period.

Due to limited funds, approximately thirty (30) applications will be received and processed on a first come, first serve basis.



For a full list of all policies and procedures, please contact the Community Development Department at 912-389-3432.